

Privacy Policy

1. Who we are

We are P.A.U.L For Brain Recovery, a UK registered charity (Charity Registration No. (1164620).

Registered address: **Wilberforce Health Centre, 6 – 10 Story Street, Hull, HU1 3SA**
Email: **info@paulforbrainrecovery.co.uk**

We are the data controller responsible for your personal data.

2. What information we collect

We may collect and process information you provide when you:

- Contact us via forms or email
- Subscribe to newsletters
- Make donations or register for events
- Volunteer with us or use our services

Information collected may include your name, contact details, donation information, and any other details you provide.

3. How we use your information

We use your information to:

- Respond to your enquiries
- Deliver services and support
- Process donations securely
- Manage volunteers and events
- Send information you have opted into
- Meet legal obligations

4. Lawful basis for processing

We process data under UK GDPR using:

- Consent
- Legitimate interests
- Legal obligations
- Performance of a contract (volunteering or event registration)

5. How we store and protect your data

We store your data securely with limited access. We review and update our security measures regularly to protect your information. Data is kept only for as long as necessary and disposed of securely.

6. Sharing your information

We do not sell your data. We may share it with:

- Trusted payment processors
- Email platforms
- Professional advisers as legally required

We ensure all partners meet data protection standards.

7. Your rights

You have the right to:

- Access, correct, or delete your data
- Withdraw consent for communications
- Complain to the Information Commissioner's Office (ICO)

8. Contact us

For privacy concerns, contact info@paulforbrainrecovery.co.uk